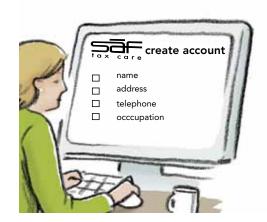




1. Sign-in / Create Client Account

- * Client creates a high-level identification form in order to get started.
- * Address, Telephone, Occupation, etc.
- * Can be done online, at Mall Kiosk, or at a Mobile Unit.







2. Online Questionairre

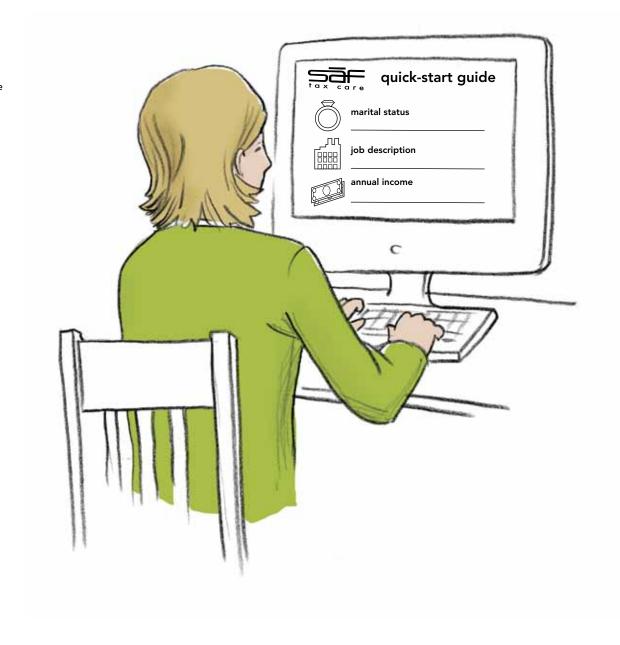
- * Client provides a simplified checklist of documents.
- * Marital status, job description, etc.
- * Can be done online.
- * Like a pictorial quick-start guide





3. Quick-start Guide

* Client fills out easy-to-read pictoral Starting Guide





4. Client prints and assembles documents for face-to-face consultation

- * Client creates a high-level identification in order to get started.
- * Can be done online, at Mall Kiosk, or at a Mobile Unit.





5. Tax Guru assists in the preparation and sign-off

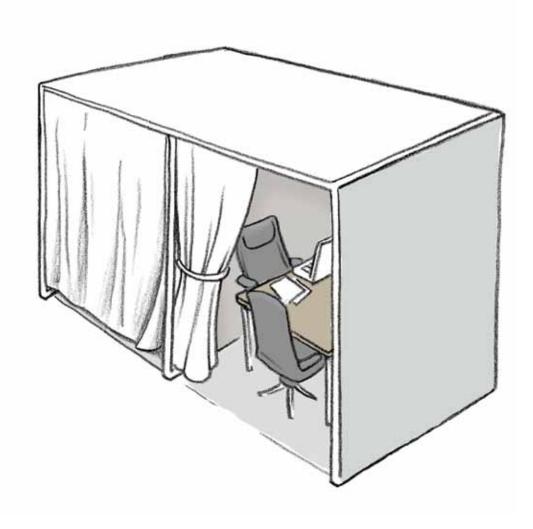
- * Tax Gurus cannot see SSN/PII, rather, they assist in the preparation of the final results.
- * 100% IT lockdown ensures identification security.
- * Can be done at Mall Kiosk or Mobile Unit.





6. Private Booths offer absolute security

- * Client meets with tax guru inside secured booth.
- * Can be done at Mall Kiosk or Mobile Unit.
- * Curtains and sound-absorbing walls ensure client's conversation is secure.





7. Client DIY

- * Client does the paperwork prior to filing.
- * Can be done at home.



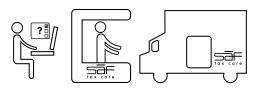


8. Client Sign-off

- * Client provides "proof check".
- * Tax guru signs document ensuring responsibility for client's security.











2. Online Questionnaire
A) Phone #, Address, etc.
B) Job Description, Marital Status, etc.



3. Client assembles documents for drop-off **Quick-start Guide**



4. Tax Guru assists in the preparation and sign-off *100% IT Lockdown



5. Client DIYClient does paperwork prior to filing



6. Private booth to ensure absolute security
-Tax Guru sign-off